

UTOPIA OF THE SEAS

Preview Event

July 15-18, 2024

Event Information



PORT ADDRESS

Royal Caribbean International Cruise Terminal 1
9050 Discovery Road
Port Canaveral, FL 32920

REGISTRATION

Invitations to register for this event is non-transferable.

DOCUMENTATION

Each guest must present:

- A valid Passport book or Passport card is strongly recommended to expedite the check-in process. Other government documents, such as original U.S. birth certificate (state- issued) and valid government photo ID will be accepted if valid Passport is unattainable.
- Ensure all necessary travel documentation is up to date.

ACCOMODATIONS

- Through the invitation process, each invitee has been provided guidance on accommodation offerings, granting the opportunity to invite a traveling companion(s) of his/her choice. All ages are welcome.
- One guest in each stateroom must be at least 21 years of age.
- Staterooms will be assigned at random and cannot be preselected nor changed once confirmed.

PARKING

- Attendees can park at the garage adjacent to the terminal.
- Terminal parking is complimentary for this event.

COMPLIMENTARY AIRPORT TRANSFERS

- Complimentary round-trip transfers will be available to and from baggage claim in Terminal B (Royal Desk) at MCO to Port Canaveral Cruise Terminal on day of embarkation and disembarkation only.
 - If a guest is meeting us at the airport for the transfer (if they flew in earlier or went back to the airport just for the transfer) we also have a desk at Level 1 Terminal B, in the lobby across from Hertz rental car.
- **Arrival:** Flights must arrive at or before as indicated below.
 - MCO Airport transfers will be accommodated for those arriving prior to 12:30 pm on day of embarkation. Travel time from Airport to pier is approximately 1 hour.
- **Departure:** Transfers from Port Canaveral terminal to MCO will be available on the morning of disembarkation. The earliest recommended departure flight is 12:30 pm.
- Motorcoach transfer requests will be collected from you once you receive your confirmation via the link on that communication.
- Transfer from Terminal B will be every half hour from 9:30 a.m. - 12:30 p.m.
- **Brightline Arrivals:** Arrives at Terminal C at MCO. Upon arrival, there will be a Royal staff with signage to assist with bus transfer to Terminal B.

ONLINE CHECK-IN

- Booking numbers will be shared on-or-before June 14, 2024. Once received, download the Royal Caribbean app to your mobile device and complete the online check-in process at least 24 hours prior to departure.
- Royal Caribbean app check-in is available up until 8:00 a.m. on embarkation day.
- Health questionnaire must be completed via the app and will be available 24-hours prior to sailing.
- Credit cards will be required to set up your onboard account. No cash accounts will be permitted.

TERMINAL ARRIVAL & BOARDING

- All guests are required to complete the Safety Briefing before the ship sails. In the Terminal using the app, please launch the Safety Briefing by tapping the safety icon on the homepage of the app. The app will guide you to complete the final step of the Safety Briefing upon boarding the ship at your Assembly Station.
- Participants should arrive at the terminal at the selected appointment time via the online check-in. No exceptions will be permitted.

ONBOARD

- Safety Briefing: Upon joining the ship, please ensure you check into your assigned Assembly Station.
- Cruise Compass is available on the Royal Caribbean app and printed copies are available upon request.
- Bar beverages will be free of charge for this event (transactions will be processed on your SeaPass card, but no charge will go on your reservation)
 - Shots/shot service will not be available
- Beverage packages will be unavailable for purchase for this event.
- Starbucks Beverages are complimentary/All Food from Starbucks will be charged regular price.
- Entertainment & Activity reservations can be booked via the app once onboard (not in advance).
- VOOOM Internet will be complimentary for all guests.
- Photo purchases available at a 50% discount for Printed Photos, Digitals and Retail (electronics excluded).
- Retail shops and Spa services will be available.
- Customary Crown & Anchor Society benefits will NOT be available on this sailing, i.e. cruise points, lounge access, exclusive Pinnacle events, etc.
- Please contact our Access Department at (866)-592-7225 or special_needs@rccl.com if you have any special needs, such as: dialysis and oxygen, cognitive, intellectual, and developmental disabilities, service animal request, etc.
- Adults who are not the parent or legal guardian of any minor child traveling with them are required to present:
 - The child's valid travel documents.
 - The form linked [here](#) (or an equivalent letter) signed in the presence of a notary by at least one of the child's parents or legal guardians.
 - A copy of the signed notarized form or letter.

DINING

- For all Dining options and venue times, please refer to the Cruise Compass once onboard.
- Specialty restaurants will be by Invitation only.
- Room service will be available for breakfast only (complimentary)

PERFECT DAY AT COCOCA Y

- Tours & Activities operated by Royal Caribbean will be offered at 50% off when pre-booked via the app or onboard.
- Third-party vendor tours sold by Royal will be offered at a 20% discount.
- Complimentary entry into Thrill Waterpark is based on availability & can be pre-booked via the app or onboard.
- Complimentary Hideaway Beach passes can be pre-booked via the app or onboard, based on availability.
- Tours are limited and could sell out rapidly.
- Prebooking of tours via the app will become available on June, 17, 2024.
- Cabana reservations are limited and can only be made once onboard via the app or at the Shore Excursions Desk.

DISEMBARKATION

- Scheduled to begin at 7:00 am and conclude by 9:30 am.
- All guests will receive a departure time provided by the ship and are expected to remain in their stateroom until the assigned departure time is announced.

GRATUITIES

- While you and your guest will not be charged gratuities during this event, we encourage the acknowledgment of outstanding service received from crew members looking after you.

HEALTH & SAFETY

- Expectant mothers, please ensure you review the sailing requirements. If you have any questions about health, safety, or travel restrictions, please [Click Here](#).
- All individuals in attendance must abide by required health & safety measures. By embarking on the cruise, all guests acknowledge they have read and agree to our Cruise Ticket Contract, Health Acknowledgment, and Guest Conduct Policy during the cruise.

<https://www.royalcaribbean.com/guest-terms/>

<https://www.royalcaribbean.com/faq/topics/boarding-requirements>

